General Information

Holiday Service

MVTA routes do not operate on Thanksgiving and Christmas. Weekend service operates on New Year's Day, Memorial Day, Independence Day, and Labor Day. Special schedules operate on Good Friday, Christmas Eve and the Friday after Thanksgiving - refer to web site or newsletters for details. Reduced service may operate on days before or after holidays - refer to www.mvta.com for details.

Bicycle Information

All MVTA buses have free bike racks to carry two bicycles while customers ride the bus. A brochure describing use of the racks is available on buses or at www.mvta.com.

Bike lockers are available to store your bicycle while you ride the bus - for a nominal monthly fee - at the Apple Valley, Burnsville, Cedar Grove, Eagan, Rosemount and 157th Street Transit Stations, and the Blackhawk, Eagle Creek and Palomino Hills Park & Ride lots. Call 952-882-7500 for more information.

Connections

"Connect to" and "Connect from" mean that the buses are scheduled so that transferring from one route to another should work, but these connections are not guaranteed.



Customers should always alert the driver of their desire to connect. A minimum connection time of 7 to 10 minutes is suggested.

Accessibility



All MVTA buses are accessible, either with kneeling buses, ramps or lifts. Riders should feel comfortable asking the driver to use the ramp or to have the bus "kneel," if necessary.

Contact Us

Phone Numbers

952-882-7500 MVTA Customer Service

MVTA Customer Service representatives can answer your questions about routes, schedules and fares; mail you schedules; and provide information about ridesharing and regional transit services.

952-882-6000 Flex Route reservation line

612-373-3333 Regional Transit Information Center

612-341-4287 TransitLine

(24-hour automated departure times)

952-985-7519 Lost & Found

711 TTY - MN Relay Service for hearing impaired

Website www.mvta.com

Route maps and schedules, fare information, holiday service information, news and more.

e-mail mvta@mvta.com

twitter #myta

facebook Minnesota Valley Transit Authority

Severe Weather

- Listen to WCCO radio (830 AM) for information regarding MVTA routes. You may also check www.myta.com or call the MVTA office at 952-882-7500 and select option 4 from the main menu.
- If a "Snow Emergency with Reroutes" is declared, express routes will run from major park & ride lots only; most local routes will run with slight modifications; and some local routes will not operate. Consult regional "Snow Reroute Guide" for further information.
- Wait on main plowed roads buses will not pull into unplowed park & ride lots. Be prepared to take buses scheduled to leave at earlier times, or buses from other locations. Additional service may be offered in the event of early work closings. Dress for the weather - buses may be running slow.

Effective: 2/20/2016

Schedule subject to change. Visit www.mvta.com for updates.

Monday-Friday Rush Hours

EXPRESS

ROUTES



Route 491 Serving:

Downtown Minneapolis

Eagan

P Cedar Grove Transit Station

Shakopee

P Southbridge Crossings Park & Ride

P Eagle Creek Park & Ride

Dakotah Pkwy

Prior Lake

Downtown Prior Lake

Route 493 Serving:

Downtown Minneapolis

Shakopee

Marschall Road Transit Station



Transit Fares and Passes

Cash Fares

	Non-Rush Hours	Rush Hours
Adults Local Fare Express Fare	\$1.75 \$2.25	\$2.25 \$3.00
Seniors (65+), and Your Local Fare Express Fare	th (6-12) \$.75 \$.75	\$2.25 \$3.00

Persons with Disabilities (must be pre-qualified)
Any Trip \$.75 \$.75

Children age 5 and under ride free (limit 3 per paid fare)

Rush hours:

Generally Monday–Friday 6:00-9:00 am & 3:00-6:30 pm. See individual schedules for rush hour trips.

Fares are subject to change. Visit www.mvta.com for fare updates.

Disabled Veterans ride free at all times.

An ID issued by the U.S. Department of Veterans Affairs showing "Service Connected" or "SC" must be shown to the driver.

Pay the full fare when boarding northbound buses; pay the full fare when exiting southbound buses. Please have exact fare ready. Dollar bills are accepted, but drivers cannot make change.

Transfers

Transfers allow you to ride intersecting routes and are good for a 2½ hour period of travel in any direction; ask your driver for a transfer when paying your fare in cash. Transfers are built into Go-To Cards.



Burnsville Transit Station 100 East Highway 13 Burnsville, Minnesota 55337

Go-To Card

Go-To cards offer a fast and convenient way to pay transit fares. The durable, plastic card tracks cash value and 31-day passes. Simply touch the Go-To card to the card reader and the appropriate fare is deducted automatically. Go-To cards are rechargeable and are accepted on any regular route bus and the Hiawatha Light-Rail line. Funds can be added to your Go-To Card online or over the phone.

SuperSavers

SuperSaver 31-Day Passes offer unlimited bus riding for a 31 consecutive day period starting on the first day of use.

SuperSaver Stored Value Cards provide \$11 in bus fares for \$10, \$22 in bus fares for \$20, or \$44 in bus fares for \$40. When the card is used, an amount equal to the cash fare is deducted. Stored Value Cards can be used for any adult fare, and have no expiration date.

Where to buy Passes and Cards

Apple Valley: Cub Foods, 15350 Cedar Avenue S

Burnsville: Burnsville Transit Station, 100 E Highway 13

Cub Foods, 300 E Travelers Trail

Cub Foods, 1750 W County Rd 42

Eagan: Cub Foods, 1020 Diffley Rd

Cub Foods, 1940 Cliff Lake Rd

Cub Foods, 1276 Town Centre Dr

Rosemount: Cub Foods, 3784 150th Street W

Savage: Cub Foods, 14075 S. Highway 13

Downtown Metro Transit Store, Minneapolis: 719 Marquette Ave S.

Commuter Connection, US Bank Plaza,

200 S. 6th St (Go-To Cards only)

Unbank, 727 Hennepin Ave.

(Go-To Cards only)

Downtown Metro Transit's St. Paul Transit Store, St. Paul: US Bank Building Skyway Level

Unbank, 467 St. Peter St. (Go-To Cards only)

Via Mail: To receive a free, postage-paid order form

for Go-To Cards or SuperSavers call

612-373-3333

Via Internet: www.metrotransit.org (credit card only)

How to Ride

Call an MVTA Customer Service representative at 952-882-7500 for help planning your trip, visit www.mvta.com to find route schedules, maps and other information, or use the online trip planner.



- Arrive at your stop or station 7-10 minutes early.
 In most of the suburban MVTA service area there are not designated bus stops riders standing in a safe location along a route can simply wave to signal the driver as the bus approaches.*(see exceptions below)
- 2) Pay the full fare when boarding northbound buses; pay the full fare when exiting southbound buses on this route. Drivers do not have access to the fareboxes, nor do they carry change. The farebox takes both bills and coins, but does not make change. Passes are not available for purchase on the bus. When paying in cash, ask the driver for a transfer if you'll be transferring to another bus. See Transit Fares and Passes for more information on transfers.

To pay with a Go-To Card, simply touch the card to the blue device near the farebox.

To use a 31-Day Pass or Stored Value Card, insert it in the card reader. The correct value will be deducted from the Stored Value Card, or will read the 31-day Pass.

- 3) Allow seniors or those with disabilities to sit in the seats closest to the driver.
- 4) While on the bus, be respectful of other riders and stay seated while the bus is in motion. No smoking or eating is allowed on the bus. The MVTA does allow drinks on buses, as long as the drinks are covered. Trash should be removed when you exit the bus. If talking on a cell phone, please use a quiet voice and keep your conversation as short as possible.
- 5) In order to exit the bus at the appropriate location, listen for the driver to announce major intersections and points where the bus connects with other routes. To signal the driver to stop, pull the cord near the window or politely notify the driver in advance of the stop. If you are unsure of where to get off, speak with the driver when boarding and he/she will assist you in exiting as close as possible to your preferred destination.

	491 Mon-Fri NORTHBOUND									
from Prior Lake, Shakopee & Eagan to Dwntr							Dwntn	Mpls		
			Prior Lake	Shal	орее	Eagan	Minneapolis	Downtown	Minneapolis	
	Route Number & Letter	lotes	x Lettel Trip Notes	Co Rd 21 & Main	Dakotah Pkwy	Southbridge Crossings Park & Ride	Cedar Grove Transit Station	I-35W & Lake St	5th Ave & 7th St	Gateway Ramp
	Rout & Let	Trip	A —	_B _	—D —	-G-	-0-	-0-	-0	
AM	491A		11:22	11:32	11:49	12:13	12:28 1	12:32	12:35	
PM	491A			3:40	3:57	4:24	4:44 1	4:49	4:52	

Shaded trips indicate rush-hour fares

Note

I - Northbound buses stop at Lake Street on request only (alert driver as you board). If a rider is waiting at Lake Street to travel north and an MVTA bus drops off a passenger, boarding will be allowed.

			49	1 M	onda	y– Fri	iday	SOUT	HBOU	ND
	from Downtown Minneapolis to Eagan & Shakopee									
			Downtown	Minneapolis	Minneapolis	Eagan		Shak	opee	
	Route Number & Letter	Trip Notes	Gateway Ramp	4th Ave & 7th St	I-35W & Lake St	Cedar Grove Transit Station	Old Carriage Rd Walmart	Eagle Creek Park & Ride	Dakotah Pkwy	Southbridge Crossings Park & Ride
	Rout & Lei	Trip	0-	_K _	——	_	- (3-	-G -	_B _	—D
AΜ	491A		5:48	5:50	5:54	6:10	6:31	6:37	6:48	
	491		7:00	7:02	7:06					7:35
	491		7:25	7:27	7:31					8:00
	491A		8:21	8:23	8:27	8:44	9:07	9:13	9:24	

Shaded trips indicate rush-hour fares

Park & Ride Lots

Shakopee

Eagle Creek Park & Ride Eagle Creek Blvd & Co Rd 21 Routes: 490, 491, 492

Marschall Road Transit Station Weston Ct north of 17th Ave E Routes: 490, 493, 496

Southbridge Crossings Park & Ride Crossings Blvd north of Hansen Ave Routes: 490, 491, 492

Eagan

Cedar Grove Transit Station Nicols Rd & Cedar Grove Pkwy Routes: 437, 438, 440, 444, 445, 472, 475, 491, 492, Red Line

			49	3 M-	- F NO	ORTH			
			from Shakopee to Dntn Mpls						
			Shakopee	Dow	ntown Minnea	polis			
Route Number & Letter Trip Notes		Marschall Road Transit Station	12th St & Hennepin Ave	2nd Ave & 10th St	2nd Ave & 2nd St				
	Rout & Let	Trip	6 —	-0-	<u> </u>	— 0			
AM	493		5:41	6:26	6:32	6:37			
	493		5:57	6:42	6:48	6:53			
	493		6:17	7:02	7:08	7:13			
	493		6:30	7:15	7:21	7:26			
	493		6:43	7:28	7:34	7:39			
	493		6:55	7:40	7:46	7:51			
	493		7:20	8:05	8:11	8:16			
	493		7:55	8:40	8:46	8:51			
	493		9:55	10:40	10:46	10:51			
PM	493		4:45	5:30	5:36	5:41			
	493		6:45	7:30	7:36	7:41			

Shaded trips indicate rush-hour fares

			493 M-F south						
			from Dntn Mpls to Shakopee						
			Dow	ntown Minnea	polis	Shakopee			
Route Number & Letter Trip Notes		Gateway Ramp	Marquette Ave & 3rd St	11th Ave & Harmon Pl	Marschall Road Transit Station				
	Rour & Le	Īri	0-	-0-	—P —	— (3)			
AM	493		6:42	6:49	6:55	7:35			
	493		8:42	8:49	8:55	9:35			
PM	493		1:30	1:36	1:42	2:22			
	493		2:30	2:36	2:42	3:22			
	493		3:33	3:39	3:46	4:26			
	493		3:51	3:57	4:04	4:44			
	493		4:08	4:14	4:21	5:11			
	493		4:33	4:40	4:47	5:37			
	493		4:47	4:54	5:01	5:51			
	493		5:03	5:10	5:17	6:07			
	493		5:18	5:25	5:32	6:22			
	493		5:36	5:41	5:48	6:38			

Shaded trips indicate rush-hour fares

Note:

Downtown Minneapolis

Buses stop at bus stops with "C" signs on Marquette Ave and at "E" bus stop signs on 2nd Ave.

Reading a Schedule

- 1 Find the timetable for the correct day of week and direction of travel.
- 2 Find the locations (TimePoints) nearest your starting point and destination. Remember that you may get on and off the bus at transit stops between the TimePoints. The TimePoint letters (1) provide a reference to the locations on the present.
- 3 Read down from the TimePoints to see times when buses serve those locations
- Read the times across from left to right to see when the bus will reach other locations. Each row of times from left to right represents a single bus trip.
- **5** Refer to Route Number and Letter to ensure you catch the correct bus, and look for important notes listed in Trip Notes or next to any time.



