

How to Ride

Call an MVTA Customer Service representative at 952-882-7500 for help planning your trip, visit www.mvta.com to find route schedules, maps and other information, or use the online trip planner.



- 1) Arrive at your stop or station 7-10 minutes early.
In most of the suburban MVTA service area there are not designated bus stops – riders standing in a safe location along a route can simply wave to signal the driver as the bus approaches.* (see exceptions below)
- 2) Pay the full fare when boarding northbound buses; **pay the full fare when exiting southbound buses on this route.** Drivers do not have access to the fareboxes, nor do they carry change. The farebox takes both bills and coins, but does not make change. Passes are not available for purchase on the bus. When paying in cash, ask the driver for a transfer if you'll be transferring to another bus. See Transit Fares and Passes for more information on transfers.
To pay with a Go-To Card, simply touch the card to the blue device near the farebox.
To use a 31-Day Pass or Stored Value Card, insert it in the card reader. The correct value will be deducted from the Stored Value Card, or will read the 31-day Pass.
- 3) Allow seniors or those with disabilities to sit in the seats closest to the driver.
- 4) While on the bus, be respectful of other riders and stay seated while the bus is in motion. No smoking or eating is allowed on the bus. The MVTA does allow drinks on buses, as long as the drinks are covered. Trash should be removed when you exit the bus. If talking on a cell phone, please use a quiet voice and keep your conversation as short as possible.
- 5) In order to exit the bus at the appropriate location, listen for the driver to announce major intersections and points where the bus connects with other routes. To signal the driver to stop, pull the cord near the window or politely notify the driver in advance of the stop. If you are unsure of where to get off, speak with the driver when boarding and he/she will assist you in exiting as close as possible to your preferred destination.

General Information

Holiday Service

MVTA routes do not operate on Thanksgiving and Christmas. Weekend service operates on New Year's Day, Memorial Day, Independence Day, and Labor Day. Special schedules operate on Good Friday, Christmas Eve and the Friday after Thanksgiving – refer to web site or newsletters for details. Reduced service may operate on days before or after holidays – refer to www.mvta.com for details.



Bicycle Information

All MVTA buses have free bike racks to carry two bicycles while customers ride the bus. A brochure describing use of the racks is available on buses or at www.mvta.com.

Bike lockers are available to store your bicycle while you ride the bus – for a nominal monthly fee – at the Apple Valley, Burnsville, Cedar Grove, Eagan, Rosemount and 157th Street Transit Stations, and the Blackhawk, Eagle Creek and Palomino Hills Park & Ride lots. Call 952-882-7500 for more information.

Connections

"Connect to" and "Connect from" mean that the buses are scheduled so that transferring from one route to another should work, but these connections are not guaranteed.

Customers should always alert the driver of their desire to connect. A minimum connection time of 7 to 10 minutes is suggested.

Accessibility

All MVTA buses are accessible, either with kneeling buses, ramps or lifts. Riders should feel comfortable asking the driver to use the ramp or to have the bus "kneel," if necessary.



Contact Us

Phone Numbers

952-882-7500 MVTA Customer Service

MVTA Customer Service representatives can answer your questions about routes, schedules and fares; mail you schedules; and provide information about ridesharing and regional transit services.

952-882-6000 Flex Route reservation line

612-373-3333 Regional Transit Information Center

612-341-4287 TransitLine
(24-hour automated departure times)

952-882-7500 Lost & Found

711 TTY - MN Relay Service for hearing impaired

Website www.mvta.com

Route maps and schedules, fare information, holiday service information, news and more.

e-mail mvta@mvta.com

twitter #mvta

facebook Minnesota Valley Transit Authority



Severe Weather

• Listen to WCCO radio (830 AM) for information regarding MVTA routes. You may also check www.mvta.com or call the MVTA office at 952-882-7500 and select option 4 from the main menu.

• If a "Snow Emergency with Reroutes" is declared, express routes will run from major park & ride lots only; most local routes will run with slight modifications; and some local routes will not operate. Consult regional "Snow Reroute Guide" for further information.

• Wait on main plowed roads – buses will not pull into unplowed park & ride lots. Be prepared to take buses scheduled to leave at earlier times, or buses from other locations. Additional service may be offered in the event of early work closings. Dress for the weather – buses may be running slow.



495

EXPRESS
ROUTE

Monday-Friday
4 am – 12 am

Weekend
4 am – 12 am

Effective: 8/20/2016

Schedule subject to change.
Visit www.mvta.com for updates.



Serving:

- Shakopee
 - ▣ Marschall Road Transit Station
 - ▣ Amazon
- Burnsville
 - ▣ Burnsville Transit Station
- Bloomington
 - ▣ Mall of America Station



www.mvta.com

MVTA
Minnesota Valley Transit Authority

952-882-7500

www.mvta.com

Transit Fares and Passes

Cash Fares

	Non-Rush Hours	Rush Hours
Adults		
Local Fare	\$1.75	\$2.25
Express Fare	\$2.25	\$3.00
Seniors (65+), and Youth (6-12)		
Local Fare	\$.75	\$2.25
Express Fare	\$.75	\$3.00

Persons with Disabilities (must be pre-qualified)

Any Trip \$.75 \$.75

Children age 5 and under ride free (limit 3 per paid fare)

Rush hours:

Generally Monday–Friday 6:00-9:00 am & 3:00-6:30 pm.

See individual schedules for rush hour trips.

Fares are subject to change. Visit www.mvta.com for fare updates.

Disabled Veterans ride free at all times.

An ID issued by the U.S. Department of Veterans Affairs showing "Service Connected" or "SC" must be shown to the driver.

Pay the full fare when boarding northbound buses; **pay the full fare when exiting southbound buses.** Please have exact fare ready. Dollar bills are accepted, but drivers cannot make change.

Transfers

Transfers allow you to ride intersecting routes and are good for a 2½ hour period of travel in any direction; ask your driver for a transfer when paying your fare in cash. Transfers are built into Go-To Cards.



Minnesota Valley Transit Authority

Burnsville Transit Station
100 East Highway 13
Burnsville, Minnesota 55337

Go-To Card



Go-To cards offer a fast and convenient way to pay transit fares. The durable, plastic card tracks cash value and 31-day passes. Simply touch the Go-To card to the card reader and the appropriate fare is deducted automatically. Go-To cards are rechargeable and are accepted on any regular route bus and the Hiawatha Light-Rail line. Funds can be added to your Go-To Card online or over the phone.

SuperSavers

SuperSaver 31-Day Passes offer unlimited bus riding for a 31 consecutive day period starting on the first day of use.

SuperSaver Stored Value Cards provide \$11 in bus fares for \$10, \$22 in bus fares for \$20, or \$44 in bus fares for \$40. When the card is used, an amount equal to the cash fare is deducted. Stored Value Cards can be used for any adult fare, and have no expiration date.

Where to buy Passes and Cards

Apple Valley: Cub Foods, 15350 Cedar Avenue S

Burnsville: Burnsville Transit Station, 100 E Highway 13

Cub Foods, 300 E Travelers Trail

Cub Foods, 1750 W County Rd 42

Eagan: Cub Foods, 1020 Duffley Rd

Cub Foods, 1940 Cliff Lake Rd

Cub Foods, 1276 Town Centre Dr

Rosemount: Cub Foods, 3784 150th Street W

Savage: Cub Foods, 14075 S. Highway 13

Downtown Metro Transit Store,

Minneapolis: 719 Marquette Ave S.

Commuter Connection, US Bank Plaza,
200 S. 6th St (Go-To Cards only)

Unbank, 727 Hennepin Ave.
(Go-To Cards only)

Downtown Metro Transit's St. Paul Transit Store,

St. Paul: US Bank Building Skyway Level

Unbank, 467 St. Peter St.
(Go-To Cards only)

Via Mail: To receive a free, postage-paid order form for Go-To Cards or SuperSavers call 612-373-3333

Via Internet: www.metrotransit.org (credit card only)

Mon-Fri, Sat, Sun

495 EASTBOUND

from Shakopee to MOA

Route Number & Letter	Shakopee				Burnsville	Bloomington
	Marschall Road Transit Station	Shenandoah Dr & Hwy 101	Burnsville Transit Station	Mall of America		
	A → B → C → D					
AM 495	4:55		5:15	5:35		
495A	5:29	5:40	5:55	6:15		
495	6:36		6:56	7:16		
495	7:36		7:56	8:16		
495	8:36		8:56	9:16		
495	9:36		9:56	10:16		
495	10:36		10:56	11:16		
495	11:36		11:56	12:16		
PM 495	12:36		12:56	1:16		
495	1:36		1:56	2:16		
495	2:34		2:54	3:14		
495	3:35		3:55	4:15		
495	4:36		4:56	5:16		
495A	4:31	4:42	4:57	5:17		
495A	5:45	5:55	6:10	6:30		
495	6:40		7:00	7:20		
495	7:36		7:56	8:16		
495	8:36		8:56	9:16		
495	9:36		9:56	10:16		
495	10:25		10:45	11:05		
495	11:25		11:45	12:05		

Shaded trips indicate rush-hour fares Mon-Fri. Non-rush fares apply on Saturdays and Sundays.

Mon-Fri, Sat, Sun

495 WESTBOUND

from MOA to Shakopee

Route Number & Letter	Bloomington	Burnsville	Shakopee	
	Mall of America	Burnsville Transit Station	Marschall Road Transit Station	Shenandoah Dr & Hwy 101
	D → C → A → B			
AM 495A	4:00	4:15	4:35	4:45
495A	4:54	5:09	5:29	5:39
495	5:54	6:09	6:29	
495	6:27	6:42	7:02	
495	7:59	8:14	8:34	
495	8:59	9:14	9:34	
495	9:59	10:14	10:34	
495	10:59	11:14	11:34	
495	11:59	12:14	12:34	
PM 495	12:59	1:14	1:34	
495	1:59	2:14	2:34	
495	2:54	3:09	3:29	
495	3:24	3:39	3:59	
495A	3:56	4:11	4:31	4:41
495	4:59	5:14	5:34	
495	5:22	5:37	5:57	
495	6:54	7:09	7:29	
495	7:54	8:09	8:29	

Shaded trips indicate rush-hour fares Mon-Fri. Non-rush fares apply on Saturdays and Sundays.

Park & Ride Lots

Shakopee

Marschall Road Transit Station
Weston Ct north of 17th Ave E
Routes: 490, 493, 495, 497, 499

Burnsville

Burnsville Transit Station
Highway 13 and Nicollet Avenue, northeast corner of intersection.
Routes: 421, 426, 444, 460, 465, 465P/U, 495

Reading a Schedule

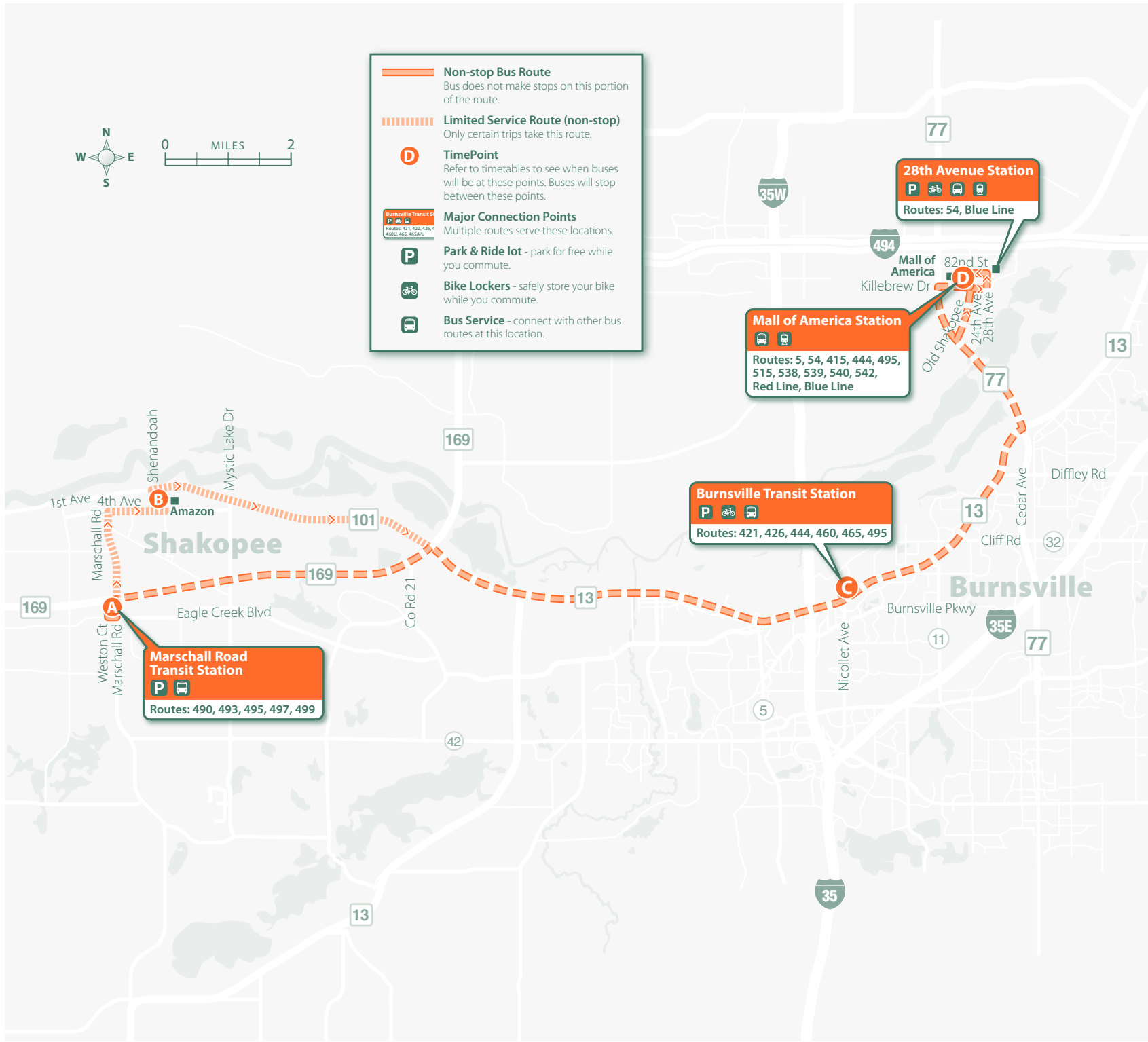
- Find the timetable for the correct day of week and direction of travel.
- Find the locations (TimePoints) nearest your starting point and destination. Remember that you may get on and off the bus at transit stops between the TimePoints. The TimePoint letters (A-F) provide a reference to the locations on the map.
- Read down from the TimePoints to see times when buses serve those locations.
- Read the times across from left to right to see when the bus will reach other locations. Each row of times from left to right represents a single bus trip.
- Refer to Route Number and Letter to ensure you catch the correct bus, and look for important notes listed in Trip Notes or next to any time.

465 Monday - Friday
from U of M and Downtown Minneapolis

Route Number & Letter	U of M	Downtown Minneapolis	Sn. Hills	Blox
465	U of M	Downtown Minneapolis	Sn. Hills	Blox
465	Oak & Washington	Willey Hall	Gateway Ramp	Marquette & 4th St.
465	L	K	J	I
AM 465		6:09	6:15	6:27
465		7:09	7:15	7:27
465		7:41	7:47	7:59
5 465	8:05	8:11	8:23	8:33
465A	9:05	9:11	9:15	9:21
465	10:05	10:11	10:15	10:21
				9:33
				10:33



- **Non-stop Bus Route**
Bus does not make stops on this portion of the route.
- - - - - **Limited Service Route (non-stop)**
Only certain trips take this route.
- D **TimePoint**
Refer to timetables to see when buses will be at these points. Buses will stop between these points.
- Major Connection Points**
Multiple routes serve these locations.
- P **Park & Ride lot** - park for free while you commute.
- Bike Lockers** - safely store your bike while you commute.
- Bus Service** - connect with other bus routes at this location.



Marschall Road Transit Station
P
 Routes: 490, 493, 495, 497, 499

Burnsville Transit Station
P
 Routes: 421, 426, 444, 460, 465, 495

Mall of America Station

 Routes: 5, 54, 415, 444, 495, 515, 538, 539, 540, 542, Red Line, Blue Line

28th Avenue Station
P
 Routes: 54, Blue Line



Major Connection Points
Multiple routes serve these locations.



Park & Ride lot - park for free while you commute.



Bike Lockers - safely store your bike while you commute.



Bus Service - connect with other bus routes at this location.