

How to Ride

Call an MVTA Customer Service representative at 952-882-7500 for help planning your trip, visit www.mvta.com to find route schedules, maps and other information, or use the online trip planner.



- 1) Arrive at your stop or station 7-10 minutes early.
In most of the suburban MVTA service area there are not designated bus stops – riders standing in a safe location along a route can simply wave to signal the driver as the bus approaches.
- 2) Allow seniors or those with disabilities to sit in the seats closest to the driver.
- 3) While on the bus, be respectful of other riders and stay seated while the bus is in motion. No smoking or eating is allowed on the bus. The MVTA does allow drinks on buses, as long as the drinks are covered. Trash should be removed when you exit the bus. If talking on a cell phone, please use a quiet voice and keep your conversation as short as possible.
- 4) In order to exit the bus at the appropriate location, listen for the driver to announce major intersections and points where the bus connects with other routes. To signal the driver to stop, pull the cord near the window or politely notify the driver in advance of the stop. If you are unsure of where to get off, speak with the driver when boarding and he/she will assist you in exiting as close as possible to your preferred destination.

General Information

Holiday Service

MVTA routes do not operate on Thanksgiving and Christmas. Weekend service operates on New Year's Day, Memorial Day, Independence Day, and Labor Day. Special schedules operate on Good Friday, Christmas Eve and the Friday after Thanksgiving – refer to web site or newsletters for details. Reduced service may operate on days before or after holidays – refer to www.mvta.com for details.



Bicycle Information

All MVTA buses have free bike racks to carry two bicycles while customers ride the bus. A brochure describing use of the racks is available on buses or at www.mvta.com.



Bike lockers are available to store your bicycle while you ride the bus – for a nominal monthly fee – at the Apple Valley, Burnsville, Cedar Grove, Eagan, Rosemount and 157th Street Transit Stations, and the Blackhawk, Eagle Creek and Palomino Hills Park & Ride lots. Call 952-882-7500 for more information.

Connections

“Connect to” and “Connect from” mean that the buses are scheduled so that transferring from one route to another should work, but these connections are not guaranteed.



Customers should always alert the driver of their desire to connect. A minimum connection time of 7 to 10 minutes is suggested.

Accessibility

All MVTA buses are accessible, either with kneeling buses, ramps or lifts. Riders should feel comfortable asking the driver to use the ramp or to have the bus “kneel,” if necessary.



Contact Us

Phone Numbers

952-882-7500 MVTA Customer Service

MVTA Customer Service representatives can answer your questions about routes, schedules and fares; mail you schedules; and provide information about ridesharing and regional transit services.

952-882-6000 Flex Route reservation line

612-373-3333 Regional Transit Information Center

612-341-4287 TransitLine
(24-hour automated departure times)

952-985-7519 Lost & Found

711 TTY - MN Relay Service for hearing impaired

Website www.mvta.com

Route maps and schedules, fare information, holiday service information, news and more.

e-mail mvta@mvta.com

twitter #mvta

facebook Minnesota Valley Transit Authority



Severe Weather

• Listen to WCCO radio (830 AM) for information regarding MVTA routes. You may also check www.mvta.com or call the MVTA office at 952-882-7500 and select option 4 from the main menu.



• If a “Snow Emergency with Reroutes” is declared, express routes will run from major park & ride lots only; most local routes will run with slight modifications; and some local routes will not operate. Consult regional “Snow Reroute Guide” for further information.

• Wait on main plowed roads – buses will not pull into unplowed park & ride lots. Be prepared to take buses scheduled to leave at earlier times, or buses from other locations. Additional service may be offered in the event of early work closings. Dress for the weather – buses may be running slow.

497 499

LOCAL
ROUTE

Monday-Friday
5:40am–9:30pm

Weekend
No Service

Effective: 5/21/2016

Schedule subject to change.
Visit www.mvta.com for updates.



Route 497 Serving:

Shakopee

- ▣ Marschall Road Transit Station
- Downtown Shakopee
- Scott County Courthouse
- Community Center
- Town Square Mall

Route 499 Serving:

Shakopee

- ▣ Marschall Road Transit Station
- St. Francis Regional Medical Center
- Workforce Center
- Sam's Club
- Walmart
- ▣ Southbridge Crossings Park & Ride



952-882-7500

www.mvta.com

Transit Fares and Passes

Cash Fares

	Non-Rush Hours	Rush Hours
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Adults	Non-Rush Hours	Rush Hours
Local Fare	\$1.75	\$2.25
Express Fare	\$2.25	\$3.00

Seniors (65+), and Youth (6-12)	Non-Rush Hours	Rush Hours
Local Fare	\$.75	\$2.25
Express Fare	\$.75	\$3.00

Persons with Disabilities (must be pre-qualified)	Non-Rush Hours	Rush Hours
Any Trip	\$.75	\$.75

Children age 5 and under ride free (limit 3 per paid fare)

Rush hours:
Generally Monday–Friday 6:00-9:00 am & 3:00-6:30 pm.
See individual schedules for rush hour trips.

Fares are subject to change. Visit www.mvta.com for fare updates.

Disabled Veterans ride free at all times.
An ID issued by the U.S. Department of Veterans Affairs showing "Service Connected" or "SC" must be shown to the driver.

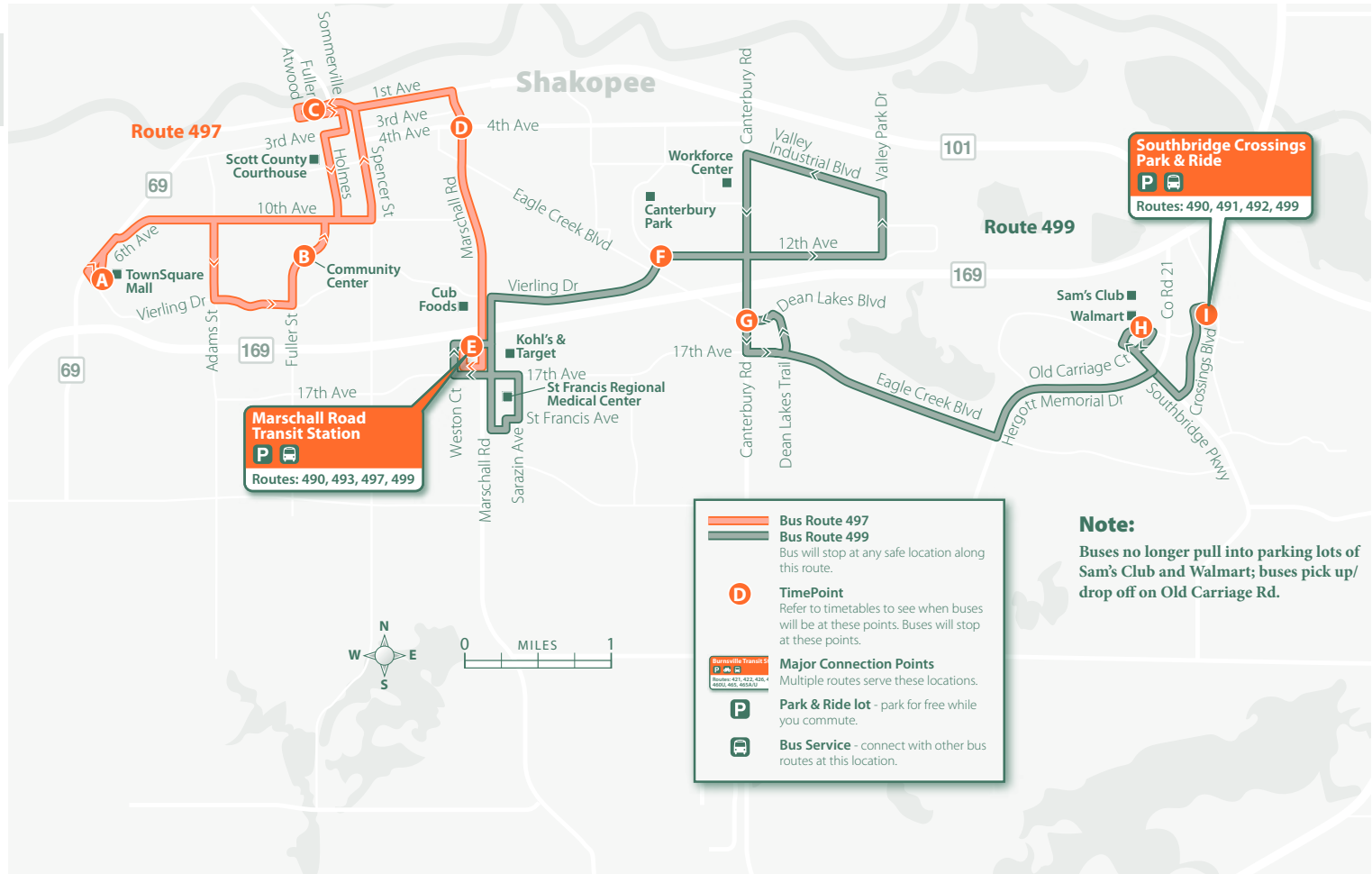
Transfers

Transfers allow you to ride one intersecting MVTA route within a 2½ hour period. Ask your driver for a transfer when paying your fare. The driver on the second bus will collect your transfer.



Burnsville Transit Station
100 East Highway 13
Burnsville, Minnesota 55337

952-882-7500 www.mvta.com



Reading a Schedule

- Find the timetable for the correct day of week and direction of travel.
- Find the locations (TimePoints) nearest your starting point and destination. Remember that you may get on and off the bus at transit stops between the TimePoints. The TimePoint letters (D) provide a reference to the locations on the map.
- Read down from the TimePoints to see times when buses serve those locations.
- Read the times across from left to right to see when the bus will reach other locations. Each row of times from left to right represents a single bus trip.
- Refer to Route Number and Letter to ensure you catch the correct bus, and look for important notes listed in Trip Notes or next to any time.

465 Monday – Friday
from U of M and Downtown Minneapolis

Route Number & Letter	U of M	Downtown Minneapolis	St. Hubert	Bloomington
465	8:05	8:11	8:15	8:27
465	9:05	9:11	9:15	9:27
465	10:05	10:11	10:15	10:27

Park & Ride Lots

Shakopee
Marschall Road Transit Station
Weston Ct north of 17th Ave E
Routes: 490, 493, 497, 499

Southbridge Crossings Park & Ride
Crossings Blvd north of Hansen Ave
Routes: 490, 491, 492, 499

		497 M-F WEST			
		Shakopee			
Route Number & Letter		Marschall Road Transit Station	Marschall Rd & 4th Ave	Fuller St & 1st Ave	Town Square Mall
Trip Notes		E → D → C → A			
AM	497	5:40	5:48	5:54	6:06
	497	6:40	6:48	6:54	7:06
	497	7:40	7:48	7:54	8:06
	497	8:40	8:48	8:54	9:06
PM	497	9:40	9:48	9:54	10:06
	497	10:40	10:48	10:54	11:06
	497	11:40	11:48	11:54	12:06
	497	12:40	12:48	12:54	1:06
	497	1:40	1:48	1:54	2:06
	497	2:40	2:48	2:54	3:06
	497	3:40	3:48	3:54	4:06
	497	4:40	4:48	4:54	5:06
	497	5:40	5:48	5:54	6:06
	497	6:40	6:48	6:54	7:06
	497	7:40	7:48	7:54	8:06
	497	8:40	8:48	8:54	9:06

		497 M-F EAST			
		Shakopee			
Route Number & Letter		Town Square Mall	Shakopee Community Center	Marschall Rd & 4th Ave	Marschall Road Transit Station
Trip Notes		A → B → D → E			
AM	497	6:07		6:18	6:25
	497	7:07		7:18	7:25
	497	8:07	8:14	8:21	8:28
	497	9:07	9:14	9:21	9:28
PM	497	10:07	10:14	10:21	10:28
	497	11:07	11:14	11:21	11:28
	497	12:07	12:14	12:21	12:28
	497	1:07	1:14	1:21	1:28
	497	2:07	2:14	2:21	2:28
	497	3:07	3:14	3:21	3:28
	497	4:07	4:14	4:21	4:28
	497	5:07	5:14	5:21	5:28
	497	6:07	6:14	6:21	6:28
	497	7:07	7:14	7:21	7:28
	497	8:07	8:14	8:21	8:28
	497	9:07		9:18	9:25

Shaded trips indicate rush-hour fares

		499 M-F EAST				
		Shakopee				
Route Number & Letter		Marschall Road Transit Station	Vierling Dr & 12th Ave	Dean Lakes Blvd & Canterbury	Walmart Old Carriage Rd	Southbridge Crossing Park & Ride
Trip Notes		E → F → G → H → I				
AM	499	5:40	5:49	5:58	6:05	6:10
	499	6:40	6:49	6:58	7:05	7:10
	499	7:35	7:44	7:53	8:00	8:05
	499	8:40	8:49	8:58	9:05	
PM	499	9:40	9:49	9:58	10:05	
	499	10:40	10:49	10:58	11:05	
	499	11:40	11:49	11:58	12:05	
	499	12:40	12:49	12:58	1:05	1:10
	499	1:40	1:49	1:58	2:05	
	499	2:40	2:49	2:58	3:05	
	499	3:40	3:49	3:58	4:05	4:10
	499	4:40	4:49	4:58	5:05	5:10
	499	5:35	5:44	5:53	6:00	6:05
	499	6:40	6:49	6:58	7:05	7:10
	499	7:40	7:49	7:58	8:05	
	499	8:40	8:49	8:58	9:05	

		499 M-F WEST				
		Shakopee				
Route Number & Letter		Walmart Old Carriage Rd	Southbridge Crossing Park & Ride	Dean Lakes Blvd & Canterbury	Vierling Dr & 12th Ave	Marschall Road Transit Station
Trip Notes		H → I → G → F → E				
AM	499		6:11	6:18	6:27	6:32
	499		7:11	7:18	7:27	7:32
	499		8:06	8:13	8:22	8:27
	499		9:06	9:13	9:22	9:27
PM	499		10:06	10:13	10:22	10:27
	499		11:06	11:13	11:22	11:27
	499		12:06	12:13	12:22	12:27
	499		1:11	1:18	1:27	1:32
	499		2:06	2:13	2:22	2:27
	499		3:06	3:13	3:22	3:27
	499		4:11	4:18	4:27	4:32
	499		5:11	5:18	5:27	5:32
	499		6:06	6:13	6:22	6:27
	499		7:12	7:19	7:28	7:33
	499		8:06	8:13	8:22	8:27
	499		9:06	9:13	9:22	9:27

Shaded trips indicate rush-hour fares