

## NEED HELP?

For more information on routes, services, payment options and more:

VISIT  
[mvta.com](http://mvta.com)

—  
CALL  
952-882-7500

—  
EMAIL  
[mvta@mvta.com](mailto:mvta@mvta.com)

MVTA's offices are staffed from 8 AM to 4:30 PM, Monday - Friday, except holidays.

TTY: 711 - Minnesota Relay (Hearing Impaired)

MVTA Lost & Found: 952-882-7500

## Language Translation

Bus information is available in multiple languages at [mvta.com](http://mvta.com) on both desktop and mobile devices. Please refer to the menu options located in the top right corner of these devices to select language when using [mvta.com](http://mvta.com).

La información del autobús está disponible en varios idiomas desde [mvta.com](http://mvta.com) tanto en el escritorio (esquina superior derecha de la página web) como en las plataformas móviles (en el menú desplegable).

Macluumaadka baska waxaa laga heli karaa luuqado kala duwan [mvta.com](http://mvta.com) labadaba desktop (geeska sare ee shabakadda) iyo moobiilka gacanta (hoos u dhigga menu).



## FARES

**IMPORTANT:**  
If paying in cash, use exact change – drivers cannot make change.

		NON-RUSH	RUSH
ADULTS	Local Fare	\$2.00	\$2.50
	Express Fare	\$2.50	\$3.25
SENIORS (65+) and YOUTH (6-12)	Local Fare	\$1.00	\$2.50
	Express Fare	\$1.00	\$3.25
LIMITED MOBILITY (must be qualified*)		\$1.00	\$1.00
CHILDREN** and VETERANS***		Free	Free

**Rush Hour:** Monday-Friday approximately 6-9 AM, 3-6:30 PM

Rush hours for specific routes are designated on pocket schedules.

\*Qualification determined by Minnesota Driver's License, State ID with an "L" endorsement, Metro Mobility Card or Metro Transit ID card. Medicare cards are valid during non-rush hour trips.

\*\*Limit three per adult, children age 5 and under

\*\*\*Service Connected or "SC" ID issued by the U.S. Department of Veteran's Affairs must be shown.

## GENERAL INFO

### Holiday Service



MVTA often operates with a reduced schedule on holidays and holiday weeks. For reduced schedule information, visit [mvta.com](http://mvta.com) or call 952-882-7500. Sign up for route alerts at [mvta.com](http://mvta.com).

### Bicycle Information



All MVTA buses have free bike racks to carry bicycles while customers ride the bus. Bike lockers are available at some transit stations to store your bicycle while you ride the bus. Visit [mvta.com](http://mvta.com) or call 952-882-7500 for locker locations and more information.

### Connections



Customers should always alert the driver of their desire to connect to another bus route. A minimum connection time of 7-10 minutes is suggested when planning a bus route connection.

### Accessibility



All MVTA buses are accessible to those with limited mobility either with kneeling buses, ramps or lifts. Riders should feel comfortable asking the driver to use the ramp or lift, or have the bus "kneel" if necessary.

**Schedules subject to change and may be affected by traffic and weather conditions.**

## HOW TO RIDE

### Plan!

Use MVTA's Online Trip Planner, located on our homepage, [mvta.com](http://mvta.com)

Call the MVTA customer service phone line at 952-882-7500.

Download the free *Ride MVTA* app at Google Play or the App Store for real-time bus location and trip planning information.

### Pay!

**IMPORTANT: If paying in cash, use exact change – drivers cannot make change.**

Insert cash and/or coins into the fare box located at the front of the bus when you board the bus (pay when exiting southbound express buses).

When using a Go-To Card or preloaded fare card, simply touch the card to the reader located next to the driver when you board the bus.

When paying with cash you may request a transfer ticket from the driver at no charge that allows for 2½ hours of travel on intersecting routes. Additional fare applies when transferring from local to express service. Transfers are automatically loaded when a Go-To card is scanned.

### Ride!

**Be prepared:** arrive at your stop five minutes early and have your payment ready when boarding.

**Identify yourself:** Wave at the bus when it arrives to make it clear to the driver that you would like to board. Most of MVTA's buses will stop at any safe location along the route. Some routes have designated stops, which will be shown on the route map.

**When you are ready to exit:** Request your stop by pressing the signal tape or pulling the bell line near the window one block ahead (on designated stop routes, the driver will only stop at bus stop signs).

## Go-To Card

Go-To Cards offer a fast and convenient way to pay transit fares. The durable, plastic card tracks cash value and 31-day passes. Simply touch the card reader with the Go-To card and the appropriate fare is deducted automatically.

Go-To Cards are rechargeable and are accepted on all regional buses and trains. To purchase or add additional funds please call 612.373.3333, visit [metrotransit.org](http://metrotransit.org) or stop by the following locations to purchase or obtain more information:

- MVTA Burnsville Transit Station
- Cub Foods locations
- Metro Transit Stores
- Marschall Road Transit Station



MONDAY – FRIDAY  
WEEKEND



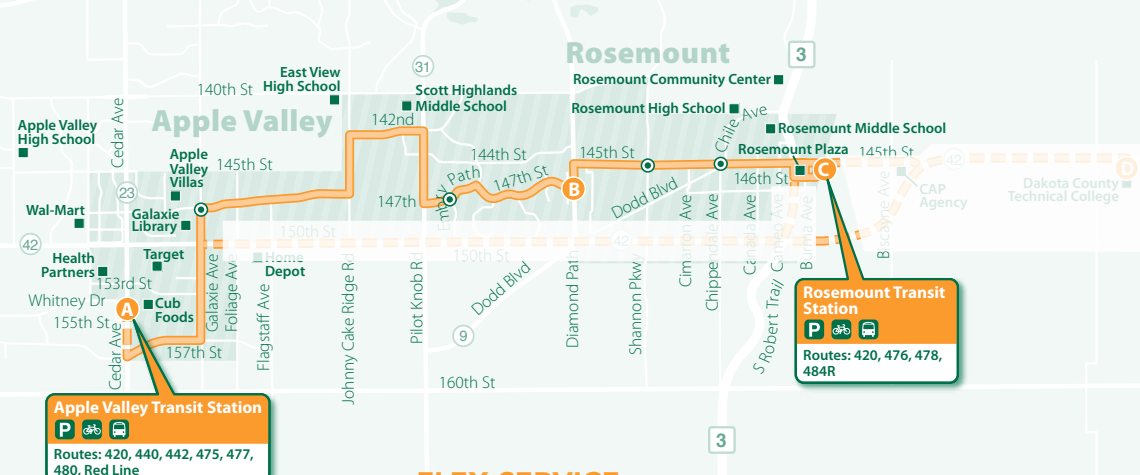
Effective 6/13/2020

- APPLE VALLEY  
■ Apple Valley Transit Station
- ROSEMOUNT  
■ Rosemount Transit Station

**PORTIONS OF THIS ROUTE ARE TEMPORARILY SUSPENDED. SEE TIMETABLES FOR DETAILS.**



[mvta.com](http://mvta.com) 952-882-7500



**FLEX SERVICE:**

The Flex route 420 Monday–Friday service is a flexible route serving portions of Apple Valley and Rosemount. The route is designed to allow passengers to board at fixed stops at set times, and also to deviate off-route to serve individuals within the designated service area who are unable to get to the fixed stops. The Flex service area extends approximately 3/4 mile on each side of the designated route. Advance reservation required. See right for details.

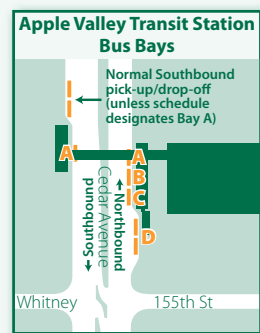
Flex service is not available during rush hours or weekends (see notes on timetables).

Route stops anywhere in grey flex area, plus these locations:

- Rosemount Community Center
- Rosemount HS
- CAP Agency
- Walmart - Apple Valley

Note:

- Express Fares apply to all off-route (Flex) service.
- Local Fares apply to all fixed route service (serving the timepoints and Flag Stops shown on the map).



**NOTE:**

**Apple Valley Transit Station**  
Eastbound buses temporarily serve northbound side of Cedar Avenue.

Westbound buses stop on northbound side of Cedar Avenue.

**PORTIONS OF THIS ROUTE ARE TEMPORARILY SUSPENDED. SEE TIMETABLES FOR DETAILS.**

420 MON-FRI, SAT, SUN EASTBOUND			
APPLE VALLEY TO ROSEMOUNT			
Route Number & Letter	Apple Valley	Rosemount	
	Apple Valley Transit Station <b>A</b>	147th St & Diamond Path <b>B</b>	Rosemount Transit Station <b>C</b>
<b>AM</b>			
420	8:09	8:24	8:34
420	10:09	10:24	10:34
<b>PM</b>			
420	12:09	12:24	12:34
420	2:09	2:24	2:34
420	4:09	4:24	4:34
420	6:09	6:24	6:34

Eastbound buses temporarily serve northbound Apple Valley Transit Station.

420 MON-FRI, SAT, SUN WESTBOUND			
ROSEMOUNT TO APPLE VALLEY			
Route Number & Letter	Rosemount		Apple Valley
	Rosemount Transit Station <b>C</b>	147th St & Diamond Path <b>B</b>	Apple Valley Transit Station <b>A</b>
<b>AM</b>			
420	8:51	8:58	9:16
420	10:51	10:58	11:16
<b>PM</b>			
420	12:51	12:58	1:16
420	2:51	2:58	3:16
420	4:51	4:58	5:16
420	6:51	6:58	7:16

Westbound buses serve northbound Apple Valley Transit Station.

**ROUTE 420 CONNECTIONS:**

**At the Apple Valley Transit Station, riders can connect with the following:**

- Route 480 to St. Paul (rush hour only)
- Route 477 to Minneapolis (rush hour only)
- Route 442 to Burnsville Center
- Route 440 to the VA Medical Center
- Route 440 to the Minnesota Zoo
- Route 442 to Fairview Ridges Hospital
- Route 475U to Minneapolis and U of M Red Line to Mall of America

Riders walking to Route 420 are requested to call (952) 882-6000 to let dispatchers know of plans to make these connections.

**HOLIDAY SERVICE**

MVTA often operates with a reduced schedule on holidays and holiday weeks. For reduced schedule information, visit [mvta.com](http://mvta.com) or call **952-882-7500**.

**USING A FLEX ROUTE**

The Flex is a combination of fixed stops and flexible routing allowing MVTA to meet your specific needs in two different ways.

**Flag Stops and Time Points**

If your trip origin and destination are near a flag stop or time point shown on the map, simply go to that stop and wait for the bus. The schedule lists the departure times for several key stops (time points). If your stop is a flag stop between two time points, use the time point for the stop before yours as a guide. Plan to arrive at your stop 5-10 minutes early.

**Schedule a Trip**

If you cannot get to a flag stop or time point, or if your destination is not close to a stop, you may still use the Flex by calling our reservation line at 952-882-6000 between 7am and 4pm Mon–Fri. The dispatcher will work with you to reroute the vehicle closer to where you live or want to go.

**The Dispatcher will ask for info, including:**

- **Your name and phone number.**
- **Time and pick-up location.**
- **Destination.**

**Please note the following:**

- Reservations are accepted up to 2 days in advance. Requests for Monday and Tuesday are taken starting on Friday.
- Same-day ride requests will be accepted as space is available.
- If your plans change after arranging a ride, call 952-882-6000 to cancel your ride. You must call at least one hour in advance or you will be considered a “no-show.” A person who “no-shows” more than three times may lose reservation privileges.
- Large groups should call in advance to ensure space availability.
- Drivers are unable to wait beyond the time given by the reservation agent.