

HOW TO RIDE

Follow these simple steps to become a riding pro.



PLAN!

MVTA offers free Park and Ride stations, designated stops and sheltered facilities. Whether you're traveling to work, or riding for pleasure, there are three ways to plan and map out your route.

- Use MVTA's Online Trip Planner, located on our homepage, mvta.com
- Call the MVTA customer service phone line at [952-882-7500](tel:952-882-7500)
- Find your route on our printed pocket schedules, available at every MVTA transit station

PAY!

IMPORTANT: If paying in cash, use exact change – drivers cannot make change.

When using a Go-To Card or preloaded fare card, simply touch the card to the reader located right next the driver when you board the bus. You may also request a transfer at no charge on buses and rail, which allows for 2.5 hours of free travel. Simply ask the driver for a transfer when you pay your fare on the first bus.

LOCAL SERVICE		EXPRESS SERVICE	
Non-Rush	\$2.00	Non-Rush	\$2.50
Rush Hour	\$2.50	Rush Hour	\$3.25
Limited Mobility Fare	\$1.00	Limited Mobility Fare	\$1.00



Using a Go-To card on a reader.

Please refer to our *Payment Options* document for further details on discounted rides and purchase locations. You can find these at mvta.com.

RIDE!

To make sure your ride goes as smoothly as possible, make sure you do the following:



- **BE PREPARED:** arrive at your stop five minutes early and have your payment ready.



- **IDENTIFY YOURSELF:** Wave at the bus when it arrives to make it clear to the driver that you would like to board. Many of MVTA's buses will stop at any safe corner along the route if it is a *flag* route. Simply wave to the driver and make yourself as visible as possible. Designated Stop routes only stop at certain places, refer to pocket schedules for more information.



- **WHEN YOU ARE READY TO EXIT:** Request your stop by pressing the signal tape or pulling the bell line near the window one block ahead. (On limited and Express routes, the stops are designated.)



- **HAVE A BIKE?** All MVTA buses are equipped with bike racks located at the front of the bus. Each rack holds two bicycles. As you exit, alert the driver that you need to remove your bicycle, take it from the rack and head on your way.
- All MVTA buses are accessible with kneeling buses, ramps or lifts.



BUS ETIQUETTE 101

- Front seats are reserved for people with disabilities and the elderly.
- Your bag doesn't get its own seat.
- Do not distract the driver.
- Keep phone calls short, quiet and PG. And please, do NOT use speaker phone.
- No swearing on the bus. We're %@&#ing serious.
- Not everyone loves U2 or T Swift – use ear buds or earphones at a low volume.
- No food. No smoking. No vaping.
- You love the Internet and so do we. We are fortunate to offer free Wi-Fi aboard MVTA buses, however, glitches happen. Also note that high bandwidth and streaming sites are blocked. Please be courteous to your fellow riders.