



Title II ADA grievance form

Please submit your grievance by filling out the grievance information form below. Information can be emailed to mvta@mvta.com or mailed to: Chief Executive Officer, Minnesota Valley Transit Authority, 100 East Highway 13, Burnsville, MN 55337.

The relevant department(s) will be notified of the grievance and will work with the complainant to resolve the issue. A response will be shared with the complainant and offer options for substantive resolution of the complaint.

Submit a grievance

To submit an ADA grievance complaint, please include the following information:

- Your name:
- Email (if available):
- Address:
- Phone number:
- Person claiming an accessibility issue (if different from above):
- Description of issue:

- Remedy you're seeking:

